

INNOVATIVE SOLUTIONS FOR  
FREIGHT, LOGISTICS & SUPPLY CHAIN



MAKING THINGS HAPPEN

# **Our Journey of a Thousand Miles Began with a Single Step.**

## **GROUP OF COMPANIES**

- **Surat Goods Transport Pvt. Ltd.**
- **Total Shipping & Logistics Pvt. Ltd.**
- **Inter-freight Forwarders Pvt. Ltd.**
- **Total Logistics (HK) Ltd.**
- **Total Freight Solutions Pte Ltd (Singapore)**



**Total Group**  
Established in 1963

## ABOUT US

Founded by **Shri. R P Gupta** in 1963. The Company is an ISO 9002 certified organisation with over five decades of multifaceted industry experience and expertise. A well-established business group, **Total Group** took shape as a far-sighted venture conceived and impeccably accomplished by visionary promoters.

**Total Group** is a Leading Integrated Logistics Company in India with a Group Turnover of Rs. 750 crores (\$ 112 million) providing logistics support in Transportation, Custom Clearance, Freight Forwarding, Warehousing / Distribution. The Group is having PAN India Network and offices in 4 countries – Hong Kong, China Shanghai, Singapore, Nepal & Bhutan Border.





SHIPPING  
SUPPLY CHAIN  
PROJECT CARGO  
BREAK BULK  
FREIGHT  
AIR  
WAREHOUSE  
CHAIN  
ODC  
FREIGHT  
AIR  
PLAN  
CARGO  
CHAIN  
ISO  
MOVE  
CHAIN  
BREAK BULK

## VISION

It is our vision to become the foremost authority in logistics services through relentless focus on consumers, innovation and people.

## MISSION

We will continue to strive to develop into a highly professional organisation, providing excellent logistics services customised to meet the unique requirement of our customers. Achieving our mission will demand a sense of reliability, support & interdependence.

## VALUE

To take the entire logistics responsibility off the clients' shoulders, thereby helping them concentrate on their core activity.  
  
To create a positive and productive environment that's built on trust, cooperation, communication and mutual support.

SHIPPING  
PROJECT CARGO  
AIR  
FREIGHT  
SUPPLY CHAIN  
FREIGHT  
ODC  
MULTIMODAL  
DELIVERY  
CHAIN  
CUSTOM  
CARGO  
CLEARANCE  
TECHNOLOGY  
SEASIDE  
SUPPLIER  
FLEXI TANKS  
FORWARDING  
DISTRIBUTION  
ODC  
TRANSPORT  
WAREHOUSE  
FUMIGATION  
CHAIN  
PROJECT  
FREIGHT  
ODC  
AIR  
SEA  
MULTIMODAL  
DISTRIBUTION  
ODC  
EQUIPMENT RENTALS  
BREAK BULK  
ODC

*Making things happen*



## MULTIMODAL TRANSPORTATION

Multimodal Transport can be viewed as the chain that interconnects different links or modes of transport -air, sea, and land into one complete process that ensures an efficient and cost-effective door-to-door movement of goods under the responsibility of a single transport operator.

**Total Group** has branches and long-lasting relations all over the world. This gives possibility to make multimodal transportations promptly, that ultimately influences positively the quality of work to be done as well as the expenses of the customer.

## SURFACE TRANSPORTATION

The Challenge of **Total Group** is to minimize costs, improve transport efficiencies, overcome trade, technical and paper barriers, and apply improving technologies to ensure completion of project requirements in the time allotted. At Total Group, we offer single window services covering all aspects of integrated project.

Any size, any weight, anywhere, anyhow, anytime, every time. That's our forte in Transportation.

## PROJECT CARGO

We offer Project Cargo Services which includes planning, port feasibility studies, conceptual design of port and other maritime transport projects, trade and traffic forecasts, financing strategies. For the execution of these services 'out of the box' thinking is required in order to create and implement effective solutions. We use our global network of dedicated project cargo specialists for the execution of these services from power generation plants, petrochemical and oil refineries and steel mill construction projects to the one - off heavy lift shipment. Handling project cargo requires relevant experience, equipment & manpower.

## ODC/OWC CONSIGNMENT

**Total Group** offers ODC/OWC Cargo services as its core speciality service and ranks among a very few of such specialized service providers.

Total Group plays a key role in transport of ODC/OWC Cargos by road all over India. This was possible by leasing ODC/OWC Trucks as required and by deploying its own dedicated team to conduct road survey to give expertise suggestions for smooth movement of the ODC/OWC Cargos. We can arrange for over-dimensional cargo to move overseas while lashed and choked on flat racks or open-top containers. This is ideal for large equipment and machinery.



## BREAK BULK

Cargo that is too big or too heavy to be loaded onto a flat rack container can be loaded directly onto the vessel. These are known as Break Bulk Cargo.

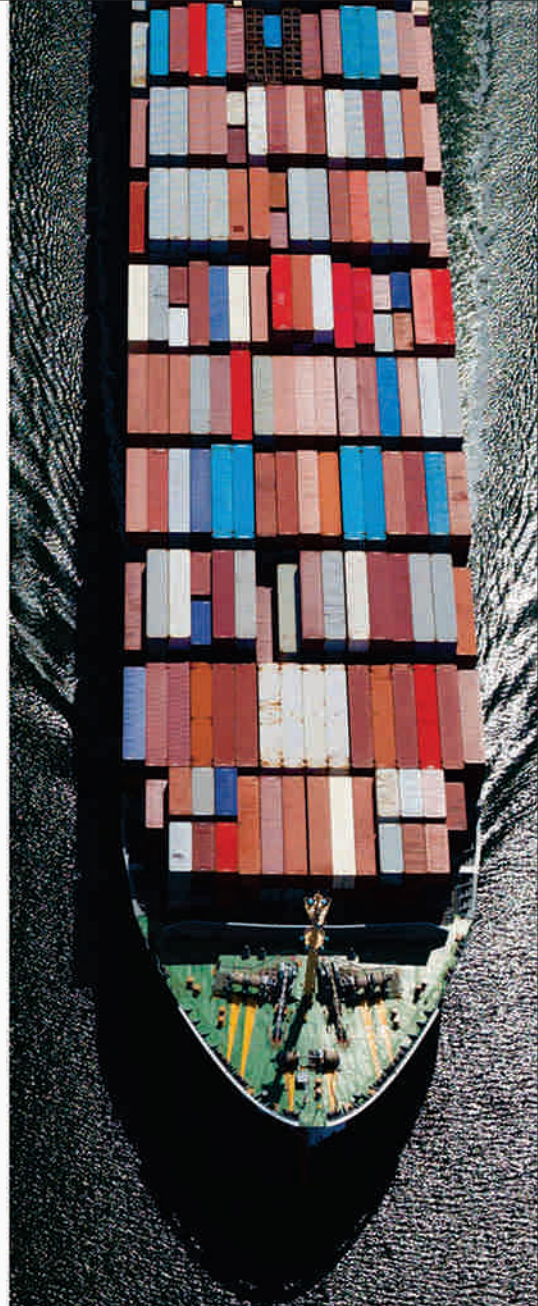
By providing best in class services for Break-Bulk Cargo, **Total Group** is recognized as a vibrant Break-Bulk Handler. We provide total solution for Break-Bulk Cargo. We are an amply experienced Break-Bulk Handler.

Our staff is well trained and capable to deal with any kind of issue related to Break-Bulk Cargo. Our optimally reliable Break-Bulk Services are offered on very genuine rates.

## LOGISTICS SOLUTIONS

**Total Group** continues to modernize its existing warehouse and distribution facilities to better serve its clients in terms of Warehouse Management, Inventory Control and Order Fulfillment. As business requirements have shifted, the need for higher efficiency and more economical logistics spending has increased.

Total Group can provide the solution to any shipping requirement and serve as a single-source logistics window for all product or components moving through your supply chain.



IBA  
APPROVED



MTO  
Maritime Transport Operator



## WORLDWIDE SOLUTIONS

## FOR FREIGHT, LOGISTICS & SUPPLY CHAIN



## FREIGHT FORWARDING

When the search is aimed at world class Freight Forwarding Services, then there are very few alternatives available. We provide both types of freight forwarding services, air freight forwarding and ocean freight forwarding.

**Total Group** has a well-established global freight and trade network, offering a single-source solution to manage and transport freight. With an extensive team of experts supervising operations, Total Group offers the best fit solutions.

with its unparalleled access to a vast agent network of air, ocean, rail or road transport facilities, all of which provides its customers with faster and wider access to vital markets globally.

Our Unique Selling Propositions are:

- Single Negotiable Documents.
- Door to Door Service.
- Ability to offer customized solutions based on individual customer requirements.

- Range of services that cover every aspect of supply chain solution.
- Wide international network of partners to expedite cargo movement.
- Excellent relationships with shipping lines to achieve priority shipping.
- Documentation Support System.
- Presence in co-related activities by partner companies, i.e. Shipping, Warehousing.



## SEA FREIGHT

With the strength of our dedicated overseas agents, we insure your consignment at destination at a competitive rate.

Being an International Freight Forwarder, we have Annual Service Contracts [ASC] with major shipping lines, enjoy special Ocean freight rates. We guarantee space and keen ocean freight rates compared to our competitors, for inbound and outbound cargo to/from India.

Total Group is focused and specialized for Import movements that can be a Full Container Load (FCL) of Less than a Container Load (LCL), Break Oversize Bulk Cargo coming into India from Various Origins/Ports Globally, by providing you the best Import Freight rates, along with desired transits.



## CUSTOM CLEARANCE

We offer unparalleled Custom Broking Services. Since our inception, we have been growing day by day as a trustworthy and popular Custom Broking Services, offering world class Custom Clearing facilities at Major Sea Port Air Port & ICD in India. All our endeavor to enhance our customer's delight by offering them right solution at right time.

**We handle all types of Cargo at all major Airport & Seaport of India (Haz & Non-Haz), Plant & Machinery, Project / Break Bulk Cargoes, ISO tanks, Perishable etc., Registration of contract with custom for Project Clearance. Port Handling, arranging bonded warehouse, Door to Door, re-import/ ata-carnet and export of machines/engineering goods are our expertise.**

Well experienced services on SVB, High sea sales, re-import/export, Charter engineering certification, DGFT licenses, provide suggestion for effective packing for economic handling and safety.



*Making things happen*



## WAREHOUSING & DISTRIBUTION

**Total Group** has warehousing space in key locations across the country. As part of our basket of services enabling you to reduce overheads, increase efficiency and cut down valuable management time. Our warehousing services include: Reliable data-collection and reporting systems assures accurate information and visibility on inventories and order processing using state of the art Warehouse Management Systems (WMS) that can be interfaced with that of the customer.

## BONDED WAREHOUSING

Total Group offers secured facility supervised by customs authorities, where dutiable landed imports are stored pending their re-export, or release on assessment and payment of import duties, taxes, and other charges. Also, called Customs Warehouse to cater the need of industry / trade.

## HAZARDOUS CARGO

- The term "HAZARDOUS" calls to mind safety norms to be observed in handling. We call ourselves an expert in handling the same as every precaution is taken by us to protect people and the marine environment.
- **Total Group** has a dedicated team who is well trained at all levels of the supply chain and regularly update ourselves to keep abreast with the latest technology and issues and regulations to conform to the safe transport of hazardous cargo by surface, sea or air.

## VALUE ADDED SERVICES

### DOOR TO DOOR DELIVERY

- Port to Port and Door to Door service from Shipper to consignee
- Integrated service includes carton labeling, freight transportation and package delivery.
- Steamlines processes by eliminating issues with multiple carrier bills.
- Shipments of virtually any size or weight.
- Backed by Service Guarantee.

### PACKAGING/KNITTING

**Total Group** prides itself on offering complete product and service solutions for industries as diverse as packaging, sports goods, electronics, white goods, textiles, transport, healthcare, toys, insulation, construction etc.

### PALLETISATION

Careful packaging and marking of goods for dispatch accompanied by proper packing, stowing, securing and unpacking. When carrying hazardous material additional provisions taken into account with regard to packaging.

### FUMIGATION

All wooden packing materials & containers are fumigated as per as per International Standard and requirements of customers.





# NETWORK ACROSS THE GLOBE

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# CLIENT LIST

# OUR VALUABLE BUSINESS RELATIONSHIPS



# PHOTO GALLERY



[www.totalgroup.in](http://www.totalgroup.in)



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